

Title: Chat Host

Location: Online/Central

2|42 Classification: Volunteer

Reports to: Grant Agler

Position Summary:

This team hosts our online church services and serves in the same one-hour service time each week. They create a comfortable environment by welcoming people, sparking discussion, and offering live prayer

What To Expect From Us:

- Coaching and support for your God-given ministry.
- Clear expectations.
- A leadership team committed to being led by God and committed to impacting our communities.
- A leadership team that trusts you.
- A work environment that will challenge and inspire you to be the best follower of Christ, spouse and parent you can be (Jesus first, then spouse, then family, then ministry).
- A church that encourages your gifts.

Essential Function

- Be the first to log in to the service(s) you host and the last one to log off (about 1.5 to 2 hours per service)
- Introduce yourself to the viewers. Begin the stream by introducing yourself and welcoming everyone to church online.
- Welcome people joining the livestream comment thread.
- Point people to helpful resources. Provide links at the appropriate times. These links will be provided for you during the service.
- Share how people can connect through the week.
- Offer care through prayer. Provide prayer and support to people requesting prayer and engaging in conversations that take place as a result.
- Make direct contact with people who are commenting through direct messages.
- Do that thing you do. You are all unique leaders, be yourself!
- Have fun! Online church is all about engagement. And, it should be fun!
- Participate, not lead, Afterparties, after the service.

KNOWLEDGE, SKILLS & ABILITIES:

- Good communication and interpersonal skills.
- Good client/customer service skills.
- Ability to follow oral and written instructions.

- Ability to prioritize multiple tasks.
- Ability to work effectively with a team.
- Ability to work independently as needed to support the group effort.
- Must exhibit the ability to communicate with the staff and co-workers in an appropriate and ethical manner.

Personal Characteristics

- Commitment to Jesus Christ (personal faith and devotional life).
- A passionate love for the church and a healthy understanding of its history.
- Solid commitment to the authority of Scripture and a well-developed personal theology.
- A warm, encouraging personality that connects well with children.
- Clear personal and professional vision.
- A team player-able both to follow and lead.
- Sets example and serves as a role model in personal life.
- A Christ-honoring lifestyle marked by servanthood, generosity, joy, a love for bible study and prayer.
- A growing passion to shepherd others in their walk with God and to work effectively with many key leaders is necessary.
- Integrity in finances, relationships and time management are expected.

Character:

The successful candidate will have a deep and growing relationship with God, active involvement in the leadership of a church, and a commitment to maintaining healthy accountable relationships. A Christ-honoring lifestyle marked by, servanthood, generosity, joy, a love for bible study and prayer. A growing passion to shepherd others in their walk with God and to work effectively with many key leaders is necessary. Integrity in finances, relationships, and time management are expected.

Competency:

Outside of the expectations listed above, other leadership competencies are required: team building, vision-casting and training leaders for ministry; ability to thrive in a fast-moving environment; excellent working knowledge of the Bible; tactical thinker with proven ability to equip leaders and organize functional structures; transformational leader of leaders; effective communicator to adults of all ages; proven effectiveness in a multi-staff setting; able to connect multi-generationally.

Volunteer Signature: _____ Date: _____

Reviewed by: _____ Date: _____